

The background of the slide is a close-up, slightly angled view of the American flag. The blue field with white stars is in the upper left, and the red and white stripes are in the lower right. The flag appears to be waving, with visible folds and creases in the fabric.

Leadership & Effective Teamwork

Leadership Tips

- **Need to listen and not react right away**
- **Ask questions to get a clear understanding**
- **Be aware that each level of an organization has a different role and responsibility**
- **Be aware of differing perspectives**
- **Read and think from your customers point of view**

17 Principles to Teamwork

- **Teamwork: “Principle-based” value - you have to commit to the principles that grow it**
- **Faith and belief among team members**
- **Mind-set that puts the team first**
- **None can be violated without violating the team**

From The Power of One by John Murphy

17 Principles to Teamwork

- **Put the Team First**
- **Share Team Information Openly**
- **Be Part of the Solution**
- **Seek First to Understand**
- **Respect Other Opinions**
- **Ask and Encourage Questions**
- **Make Rational Decisions**
- **Eliminate Internal Competition**

17 Principles to Teamwork

- **Build Trust with Integrity**
- **Treat One Another with Dignity**
- **Commit to Excellence**
- **Be Accountable for Your Actions**
- **Accept Mistakes and Learn From Them**
- **Learn Continuously**
- **Promote Interdependence**
- **Be Patient and Persevere**
- **Pull the Weeds**